



BACKGROUND

If you are flying to or from Edmonton International Airport (YEG), there are several options to access the terminal:

1. The **Relocated Passenger Pick-up & Drop-off Area** is located just east of the Easy Parkade. If you are being dropped off or picked up at YEG, there will be a slightly longer walk (about 5-10 minutes) to the terminal through the Easy Parkade.
2. The Arrivals roadway on the ground level, now called **Commercial Vehicle & Accessible Access**, may be used for dropping off and picking up persons with accessibility requirements, such as those with wheelchairs, walkers or those who cannot walk the distance through the parkade, as well as individuals with a disability, including hidden disabilities. If you require additional time, please contact [YEG Curbside Assistance](#).
3. Families, groups or others requiring additional time to load/unload passengers and baggage may choose to use the **Family Loading & Unloading Zone** in the Passenger Pick-up & Drop-off Area. This Zone is intended to provide a less congested space for those requiring a little extra time to load/unload passengers and baggage, such as families or large groups. It can be accessed by immediately turning right when you enter the Passenger Pick-up & Drop-off Area.
4. [Parking at the airport](#) is another great option for passengers. Parking shuttles from jetSet Parking and Value Park will have direct, convenient access to the terminal via the **Commercial Vehicle Access**. Priority Valet and Easy Parkade offer close, convenient parking options as well.

Access to the terminal from the **Relocated Pick-up & Drop-off Area** will be available by:

1. Walking through the Easy Parkade
 - a. Passengers may choose to walk from the Passenger Pick-up & Drop-off Area through the Easy Parkade into the terminal. The walking journey is only about 5-10 minutes, and involves access to elevators, escalators, ramps and stairways. Passengers are encouraged to use the parkade stairs, elevators or ramps to parkade level P3 before crossing the pedways to the terminal Departures Level.
2. Taking a complimentary shuttle, available 24/7 from November until April
 - a. Passengers can enjoy a heated shelter and complimentary seasonal shuttle service to and from the terminal from the Relocated Pick-up & Drop-off Area.

For those picking up passengers, a new **Park & Wait Area** is now available, located one minute east of the terminal on the corner of Airport Road and Airport Perimeter Road. Please

EDMONTON INTERNATIONAL AIRPORT AÉROPORT INTERNATIONAL D'EDMONTON (YEG)

refrain from driving to the Passenger Pick-up & Drop-off Area until your passenger is waiting at the curb.

To accommodate the Relocated Passenger Pick-up & Drop-off Area, the entrance to Value Park has been relocated 150 metres east. Follow directional signage.

Passengers are encouraged to arrive at least two hours and fifteen minutes before a domestic flight and three hours and fifteen minutes before an international flight. It is also recommended to check in online before arriving at the airport and use [YEG EXPRESS](#).

The Edmonton International Airport team is passionate about delivering quality passenger experiences. The team at YEG thanks our community for their patience and support during these necessary infrastructure upgrades.

For more information, please visit flyeia.com/construction.

