

Account to submit Construction & Maintenance Forms Quick Reference Guide

Intended Users: Users wanting to submit any Construction or Maintenance forms including FAP's

Overview

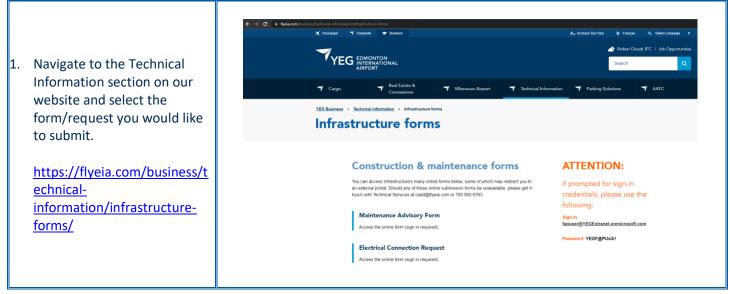
Edmonton International Airport launched a new Extranet site as of **March 21, 2023** with modern security and look that will allow the secure submission of construction & maintenance forms, all found on the public website <u>here</u>. YEG staff and external users can **access and submit any of the following forms** using the listed credentials.

- Maintenance Advisory Form
- Electrical Connection Request
- Fire Alarm Bypass Request
- Fire Protection System Shutdown Request (Notice of Impairment)
- Edmonton Airports' Utility Connection Request
- Address Request
- Request for Information
- Maintenance Department Access Request for Secure Locations
- Facility Alteration, Development and Building Permit Application

<u>Credentials</u>

- Sign in: fapuser@YEGExtranet.onmicrosoft.com
- **Password:** YEGF@PUs3r!

Submitting forms:



		If the following screen displays, select <i>"Use another account"</i>
		Microsoft Pick an account jdoe@flyeia.com : Use another account
2.	Sign in to the extranet using the new credentials.	
	Sign in:	
	fapuser@YEGExtranet.onmicros oft.com	If the following screen displays, due to previous login, select <i>"Click here to sign in with a different account to this site."</i>
	Password:	That didn't work
	YEGF@PUs3r!	We're sorry, but jdoe@flyeia.com can't be found in the yegextranet.sharepoint.com directory. Please try again later, while we try to automatically fix this for you.
		 Here are a few ideas: Click here to sign in with a different account to this site. This will sign you can of all other onice out a survey that your e signed into at this time. If you're using this account on another site and don't want to sign out, start your browser in Private Browsing mode for this site (show me
		how). If that doesn't help, contact your support team and include these technical details: Correlation ID: 9f78a1a0-9005-3000-6c4e-1d486d4f4b28 Date and Time: 3/21/2023 11:10:00 AM URL: https://yegextranet.sharepoint.com/sites/EIA-Forms/_layouts/15/FormServer.aspx?XsnLocation=https%3a//yegextranet.sharepoint.com/sites/EIA- Forms/Notice%200f%20Impairment%20Requests/Forms/template.xsn&OpenIn=Browser User: dschuster@Hyeia.com Issue Type: User not in directory.
		Enter the login fapuser@YEGExtranet.onmicrosoft.com and click " <i>Next"</i>

	Microsoft Sign in fapuser@YEGExtranet.onmicrosoft.com Can't access your account? Back Next
	Enter the password YEGF@PUs3r! and click "Sign in"
 You can now enter the appropriate information for the form/request you selected. 	

Support

If further support is required, Remote Technical Support will be provided via:

- Phone (780) 890-8324
- Email <u>helpdesk@flyeia.com</u>